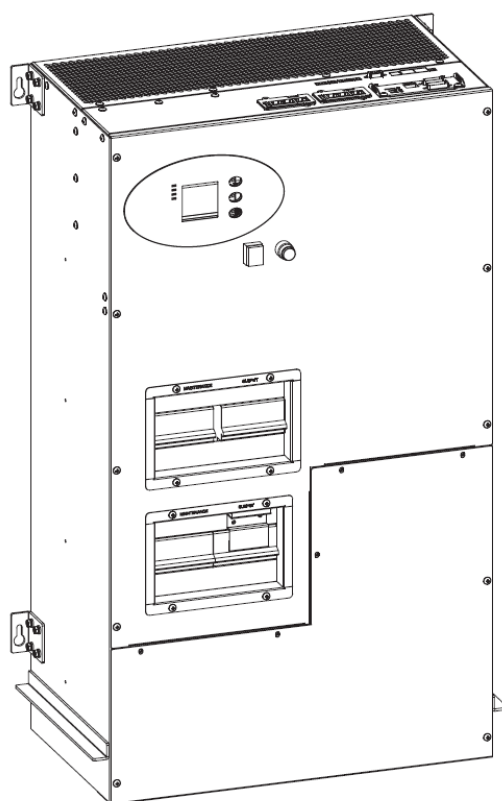


SWITCHBOARD 60



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Publish statement

Thank you for purchasing this series UPS.

This series UPS is an intelligent, three phase in Three phase out, high frequency online UPS designed by our R&D team who is with years of designing experiences on UPS. With excellent electrical performance, perfect intelligent monitoring and network functions, smart appearance, complying with EMC and safety standards, The UPS meets the world's advanced level.

Read this manual carefully before installation

This manual provides technical support to the operator of the equipment.

Made in P.R.C

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The information in this document is subject to change without notice.



1. Safety

Important safety instructions - Save these instructions

There exists dangerous voltage and high temperature inside the UPS. During the installation, operation and maintenance, please abide the local safety instructions and relative laws, otherwise it will result in personnel injury or equipment damage. Safety instructions in this manual act as a supplementary for the local safety instructions. Our company will not assume the liability that caused by disobeying safety instructions.

1.1 Safety notes

1. Even no connection with utility power, 220/230/240VAC voltage may still exist at UPS terminal!
2. For the sake of human being safety, please well earth the UPS before starting it.
3. Don't open or damage battery, for the liquid spilled from the battery is strongly poisonous and do harmful to body!
4. Please avoid short circuit between anode and cathode of battery, otherwise, it will cause spark or fire!
5. Don't disassemble the UPS cover, or there may be an electric shock!
6. Check if there exists high voltage before touching the battery
7. Working environment and storage way will affect the lifetime and reliability of the UPS. Avoid the UPS from working under following environment for long time
 - ◆ Area where the humidity and temperature is out of the specified range(temperature 0 to 40℃, relative humidity 5%-95%)
 - ◆ Direct sunlight or location nearby heat
 - ◆ Vibration Area with possibility to get the UPS crashed.
 - ◆ Area with erosive gas, flammable gas, excessive dust, etc
8. Keep ventilations in good conditions otherwise the components inside the UPS will be over-heated which may affect the life of the UPS.

1.2 Symbols used in this guide



WARNING!

Risk of electric shock



CAUTION!

Read this information to avoid equipment damage

2. Main Features

2.1 Summarization

This series UPS is a kind of three-in-three-out high frequency online UPS.

The UPS can solve most of the power supply problems, such as blackout, over-voltage, under-voltage, voltage sudden drop, oscillating of decreasing extent, high voltage pulse, voltage fluctuation, surge, inrush current, harmonic distortion (THD), noise interference, frequency fluctuation, etc.

This UPS can be applied to different applications from computer device, automatic equipment, communication system to industry equipment.

2.2 Functions and Features

◆Integrated solution for data center

UPS can be integrated with battery cabinet, PDU external maintenance bypass, offering excellent choice for data center.

◆3Phase In/3Phase Out UPS

It is 3Phase In/3Phase Out high-density UPS system, of which input current is kept in balance. No unbalance problem might occur.

◆Digital Control

This series UPS is controlled by Digital Signal Processor (DSP); enhance, it increases reliability, performance, self-protection, and self-diagnostics and so on.

◆Battery Configurable

From 30 blocks to 50 blocks, the battery voltage of this series UPS can be configured at 30 blocks, 32 blocks, 34 blocks, 36 blocks, 38 blocks, 40 blocks, 42 blocks, 44 blocks, 46 blocks, 48 blocks or 50 blocks according to your convenience.

◆Charging Current is configurable

Via setting tool, the user may set the capacity of the batteries as well as reasonable charging current as well as maximum charging current. Constant voltage mode, constant current mode or floating mode can be switched automatically and smoothly.

◆Intelligent Charging Method

The series UPS adopts advanced three-stage charging method—

1st stage: high current constant current charging

to guarantee to charge back to 90%;

2nd-stage: Constant Voltage

In order to vitalize battery and make sure batteries are fully charged

3rd stage: floating mode.

With this 3-stage charging method, it extends the life of the batteries and guarantees fast charging.

◆LCD Display

With LCD plus LED displays, the user may easily get UPS status and its operational parameters, such as input/output voltage, frequency & load%, battery % and ambient temperature, etc...

◆Intelligent Monitoring Function

Via optional SNMP Card, you may remotely control and monitor the UPS.

◆EPO Function

The series UPS may be completely shut off when the EPO is pressed. REPO function (Remote EPO) is also available in this series UPS.

3. Installation

3.1 Unpacking and checking



Don't lean the UPS when moving it out from the packaging

Procedure

Step 1 Use a pallet truck to transport the UPS to the installation position.

Step 2 Check the UPS packing.

Step 3 Hold the sliding plate steady. Cut and remove the binding tapes.

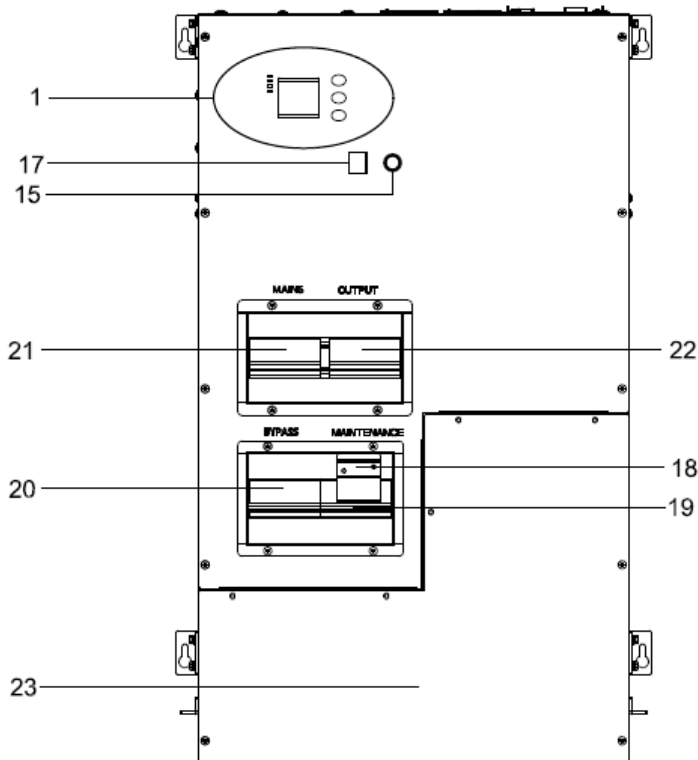
Step 5 Remove the plastic bag and take out the fittings box.

Step 6 Check that the UPS is intact.

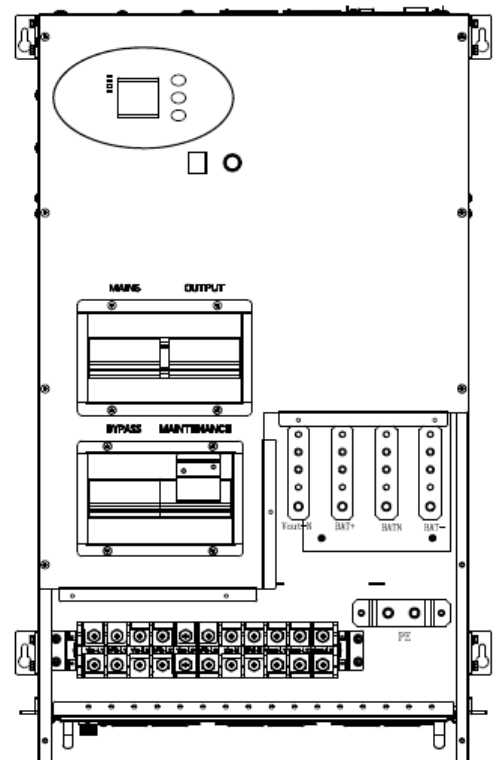
1. Visually inspect the UPS appearance for shipping damage. If it is damaged, notify the carrier immediately.
2. Check the accessories according to the packing list and contact the dealer in case of missing parts.

3.2 Cabinet Outlook

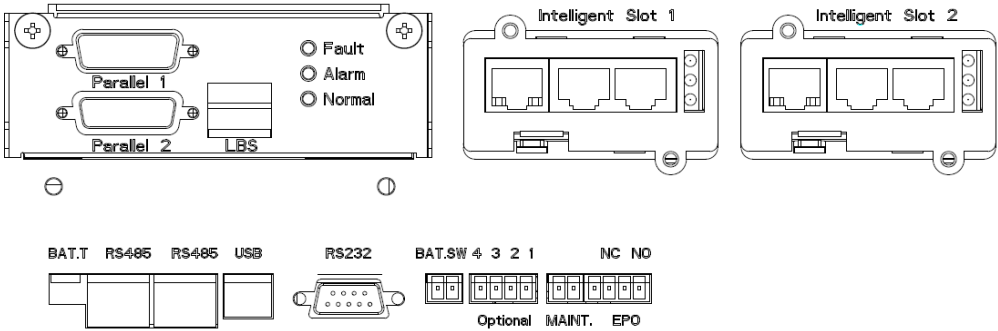
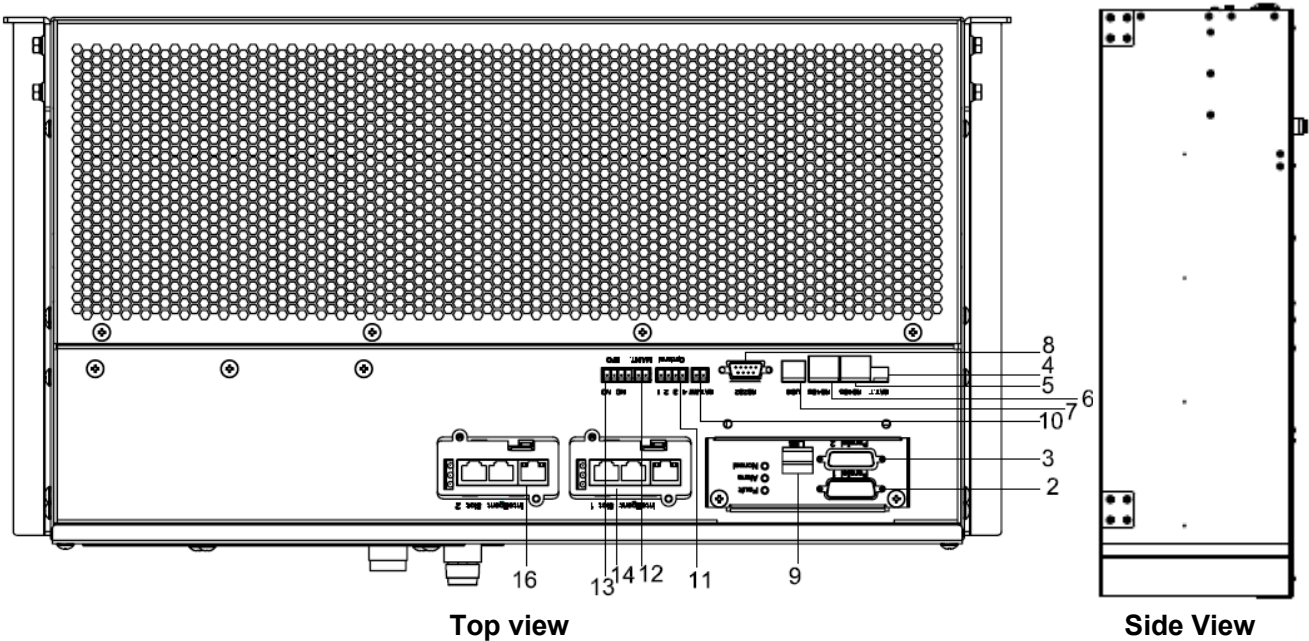
60kVA



Front View

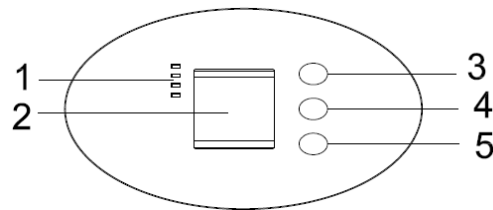


Front View (Remove the terminal block cover)



(1) LCD panel	(2)Parallel port 1
(3) Parallel port 2	(4)Temperature sensor port (for NTC)
(5) RS485 port(for RS485 temperature sensor)	(6)RS485 port(for RS485 temperature sensor)
(7) USB port	(8)RS232
(9) LBS port	(10) BAT_ SW : detect battery switch status
(11) Optional port (Port for backfeed protection, or for battery breaker driver to prevent battery over-drain after UPS shuts down)	(12) MAINTAIN-AUXSWS port
(13) REPO port	(14) Intelligent Slot1 (SNMP card/ Relay card)
(15) Cold-start	(16) Intelligent Slot2 (SNMP card/ Relay card)
(17) EPO button	(18) Maintenance breaker cover
(19) Maintenance breaker	(20) Bypass breaker
(21) Mains breaker	(22) Output breaker
(23) Terminal block cover	

3.3 LCD control panel



LCD control panel introduction

(1) LED (from top to bottom: “alarm”, “bypass”, “battery”, “inverter”) (2) LCD display scroll button (3) Off button (4) On button (5) On button

3.4 Installation notes

Note: Consider for the convenience of operation and maintenance, the space in front and side of the cabinet should be left at least 100cm and 80cm respectively when installing the cabinet.

◆ Please place the UPS in a clean, stable environment, avoid the vibration, dust, humidity, flammable gas and liquid, corrosive. To avoid from high room temperature, a system of room extractor fans is recommended to be installed. Optional air filters are available if the UPS operates in a dusty environment.

◆ The environment temperature around UPS should keep in a range of 0°C ~ 40°C. If the environment temperature exceeds 40°C, the rated load capacity should be reduced by 12% per 5°C. The max temperature can't be higher than 50°C.

◆ If the UPS is dismantled under low temperature, it might be in a condensing condition. The UPS can't be installed unless the internal and external of the equipment is fully dry. Otherwise, there will be in danger of electric shock.

◆ Batteries should be mounted in an environment where the temperature is within the required specs. Temperature is a major factor in determining battery life and capacity. In a normal installation, the battery temperature is maintained between 15°C and 25°C. Keep batteries away from heat sources or main air ventilation area, etc.



WARNING!

Typical battery performance data are quoted for an operating temperature between 20°C and 25°C. Operating it above this range will reduce the battery life while operation below this range will reduce the battery capacity.

◆ Should the equipment not be installed immediately it must be stored in a room so as to protect it against excessive humidity and or heat sources.



CAUTION!

An unused battery must be recharged every 6 months Temporarily connecting the UPS to a suitable AC supply mains and activating it for the time required for recharging the batteries.

◆ The highest altitude that UPS may work normally with full load is 1500 meters. The load capacity should be reduced when this UPS is installed in place whose altitude is higher than 1500 meters, shown as the following table:

(Load coefficient equals max load in high altitude place divided by nominal power of the UPS)

Altitude (m)	1500	2000	2500	3000	3500	4000	4500	5000
Load coefficient	100%	95%	90%	85%	80%	75%	70%	65%

◆ The UPS cooling is depending on fan, so it should be kept in good air ventilation area. There are many ventilation holes on the front and rear, so they should not be blocked by any exotic obstacles.

3.5 External Protective Devices

For safety reasons, it is necessary to install, external circuit breaker at the input A.C. supply and the battery. This chapter provides guidelines for qualified installers that must have the knowledge of local wiring practices for the equipment to be installed.

◆ External Battery

The UPS and its associated batteries are protected against the effect of over-current through a DC compatible thermo-magnetic circuit-breaker (or a set of fuses) located close to the battery.

◆ UPS Output

Any external distribution board used for load distribution shall be fitted with protective devices that may avoid the risk of UPS overloaded.

◆ Over-current

Protection device shall be installed at the distribution panel of the incoming main supply. It may identify the power cables current capacity as well as the overload capacity of the system.



CAUTION!

Select a thermo magnetic circuit-breaker with an IEC 60947-2 trip curve C (normal) for 125% of the current as listed below.

3.6 Power Cables

◆ The cable design shall comply with the voltages and currents provided in this section, Kindly follow local wiring practices and take into consideration the environmental conditions (temperature and physical support media) .



WARNING!

Upon starting. Please ensure that you are aware of the location and operation of the external isolators which are connected to the UPS input/bypass supply of the mains distribution panel. Check to see if these supplies are electrically isolated. And post and necessary warning signs to prevent any inadvertent operation.

3.6.1 Recommended cross-sectional areas for power cables

UPS cabinet	Cable Dimension			
	AC Input (mm ²)	AC Output (mm ²)	DC Input (mm ²)	Grounding (mm ²)
60kVA	35	25	50	25

- ◆ When selecting, connecting, and routing power cables, follow local safety regulations and rules.
- ◆ If external conditions such as cable layout or ambient temperatures change, perform verification in accordance with the IEC-60364-5-52 or local regulations.
- ◆ If the rated voltage is 400 V, multiply the currents by 0.95. If the rated voltage is 415 V, multiply the currents by 0.92.
- ◆ If primary loads are non-linear loads, increase the cross-sectional areas of neutral wires 1.5–1.7 times.

- ◆ The nominal battery discharge current refers to the current of forty 12 V batteries at 480V in standard configuration.
- ◆ The maximum battery discharge current refers to the current when forty 12 V batteries in standard configuration, that is, two hundred and forty 2 V battery cells (1.67 V/cell), stop discharging.
- ◆ The battery cable specifications are selected based on 40 batteries by default and compatible with application scenarios with 30–50 batteries.
- ◆ When the mains input and bypass input share a power source, configure both types of input power cables as mains input power cables. The cables listed in Table are used only when the following requirements are met:
 - Routing mode: Routing the cables over the cable ladder or bracket in a single layer (IEC60364-5-52 middle E).
 - The ambient temperature is 30°C.
 - The AC voltage loss is less than 3%, and the DC voltage loss is less than 1%.
 - 90°C copper flexible cable.
 - The length of the AC power cables of a UPS is no longer than 30 m and DC power cables no longer than 50 m.

3.6.2 Power cable connector requirements

Model	Connector	Connection Mode	Bolt Type	Bolt Hole Diameter	Torque
60kVA	Mains input connector	Crimped OT terminals	M8	M8	20N•m
	Bypass input connector	Crimped OT terminals	M8	M8	20N•m
	Battery input connector	Crimped OT terminals	M8	M8	20N•m
	Output connector	Crimped OT terminals	M8	M8	20N•m
	Grounding connector	Crimped OT terminals	M8	M8	20N•m

3.6.3 Recommended input front-end and output back-end circuit breakers

UPS capacity	Component	Specifications
60kVA	Mains input circuit breaker	125A 3P
	Bypass input circuit breaker	125A 3P
	Output branch circuit breaker	125A 3P



CAUTION!

Protective earth cable: Connect each cabinet to the main ground system. For Grounding connection, follow the shortest route possible.



WARNING!

Failure to follow adequate earthing procedures may result in electromagnetic interference or in hazards involving electric shock and fire.

3.7 Power cable connect

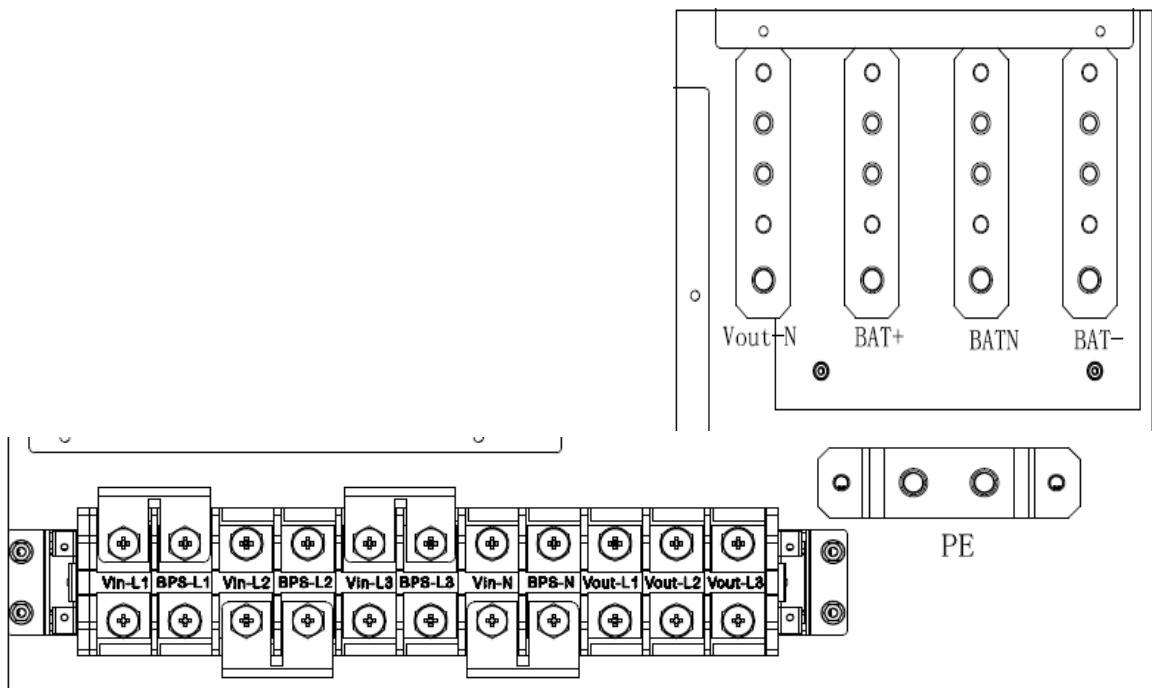
Once the equipment has been finally positioned and secured, connect the power cables as described in the following procedure.

Verify the UPS is totally isolated from its external power source and also all power isolators of the UPS are open. Check to see if they are electrically isolated, and post any necessary warning signs to prevent their inadvertent operation.

Open the UPS terminal cover; remove the cover of terminals for wiring easily.

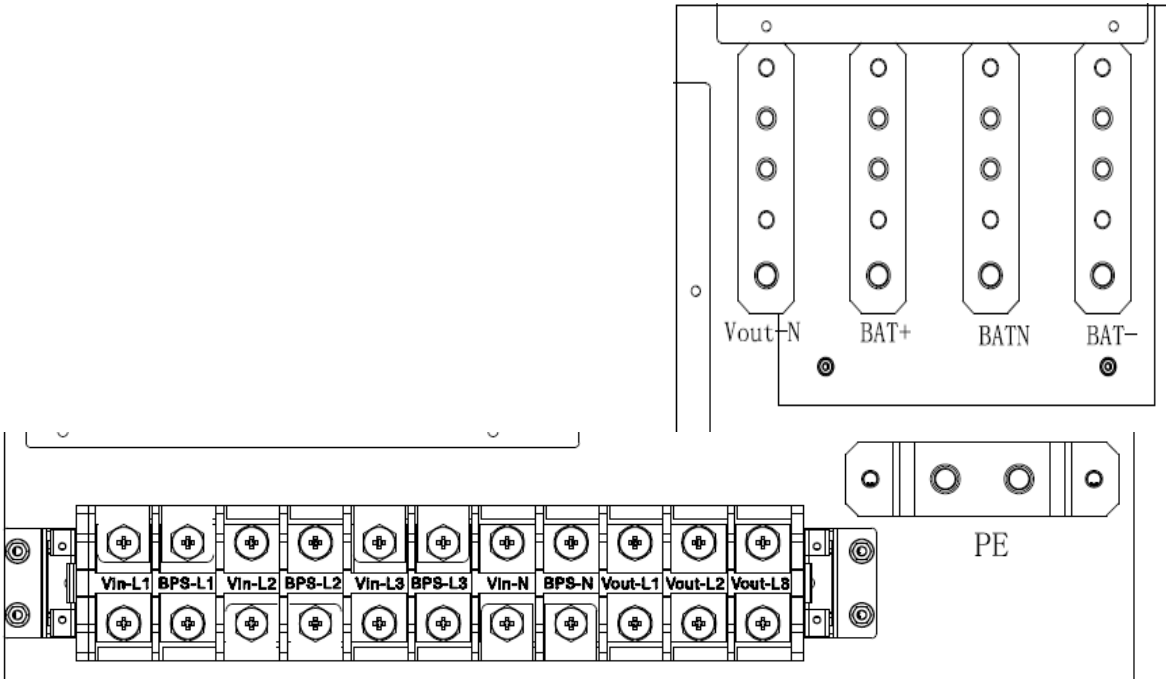
3.7.1 Common input connection

60kVA



INPUT Primary input Line	OUTPUT
	Vout-L1: Output Phase L1
Vin-L1: Primary input Phase L1	Vout -L2: Output Phase L2
Vin-L2: Primary input Phase L2	Vout -L3: Output Phase L3
Vin-L3: Primary input Phase L3	Vout -N: Output Neutral
Vin-N: Input Neutral for primary and secondary input	PE: Grounding
	BAT+: Positive terminal of the batteries string
	BATN: Neutral terminal of the batteries string
	BAT-: Negative terminal of the batteries string

3.7.2 Dual input connection
60kVA



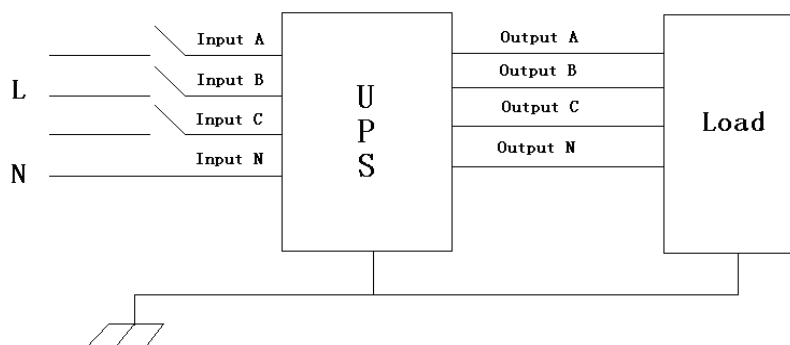
Mains Primary input Line	Output
Bypass Secondary/Bypass input line (optional)	Vout-L1: Output Phase L1
Vin-L1: Primary input Phase L1	Vout-L2: Output Phase L2
Vin-L2: Primary input Phase L2	Vout-L3: Output Phase L3
Vin-L3: Primary input Phase L3	Vout-N: Output Neutral
Vin-N: Input Neutral for primary and secondary input	PE: Grounding
BPS-L1: Secondary input Phase L1	BAT+: Positive terminal of the batteries string
BPS-L2: Secondary input Phase L2	BATN: Neutral terminal of the batteries string
BPS-L3: Secondary input Phase L3	BAT-: Negative terminal of the batteries string

Warning!



In the case of “Dual input” operation, make sure the copper wire between each input lines have been removed. The AC input and the AC bypass supplies must be referenced to the same neutral point.

Choose appropriate power cable. (Refer to the table above) and pay attention to the diameter of the connection terminal of the cable that should be greater than or equal to that of the connection poles;



WARNING!



If the load equipment is not ready to accept power on the arrival of the commissioning engineer then ensure that the system output cables are safely isolated at their ends

Connect the safety earth and any necessary bonding earth cables to the copper earth screw located on the floor of the equipment below the power connections. All cabinets in the UPS must be grounded properly.



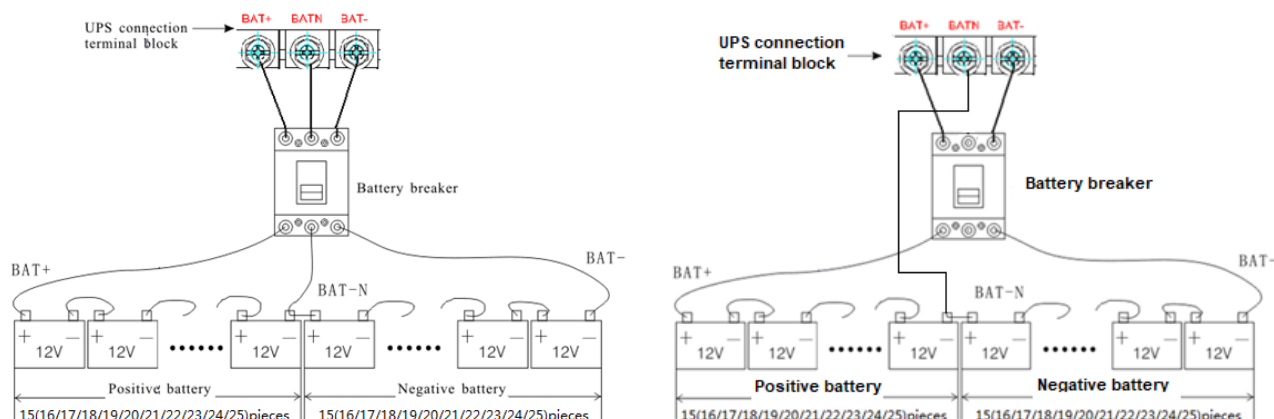
CAUTION!

The earthing and neutral bonding arrangement must be in accordance with local and national codes of practice.

3.8 Battery connection

The UPS adopts positive and negative double battery framework, total 30 (optional 32/34/36/38/40/42/44/46/48/50) in series. A neutral cable is retrieved from the joint between the cathode of the 15th (16th/17th/18th/19th/20th/21th/22th/23th/24th/25th) and the anode of the 16th (17th/18th/19th/20th/21th/22th/23th/24th/25th/26th) of the batteries. Then the neutral cable, the battery Positive and the battery negative are connected with the UPS respectively. The battery sets between the Battery anode and the neutral are called positive batteries and that between neutral and cathode are called negative ones. The user can choose the capacity and the numbers of the batteries according to their desire.

External battery connections for long-run units.



Note:

The BAT+ of the UPS connect poles is connected to the anode of the positive battery, the BAT-N is connected to the cathode of the positive battery and the anode of the negative battery, the BAT- is connected to the cathode of the negative battery.

factory setting of the long-run unit is battery quantity---40pcs, battery capacity---12V100AH (charger current 15A). When connecting 30/32/34/36/38/42/44/46/48/50 batteries, please re-set desired battery quantity and its capacity after UPS starts at AC mode. Charger current could be adjusted automatically according to battery capacity selected. All related settings can be done through LCD panel or monitoring software



CAUTION!

Ensure correct polarity battery string series connection. I.e. inter-tier and inter block connections are from (+) to (-) terminals. Don't mix batteries with different capacity or different brands, or even mix up new and old batteries, either.



WARNING!

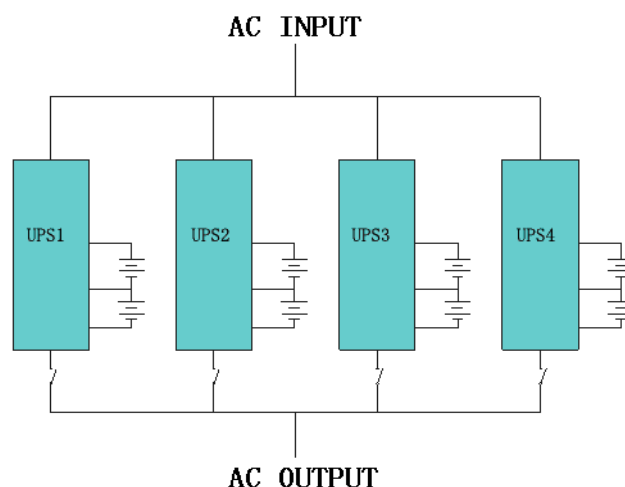
Ensure correct polarity of string end connections to the Battery Circuit Breaker and from the Battery Circuit Breaker to the UPS terminals i.e. (+) to (+) / (-) to (-) but disconnect one or more battery cell links in each tier. Do not reconnect these links and do not close the battery circuit breaker unless authorized by the commissioning engineer.

3.9 UPS parallel Installation

The following sections introduce the installation procedures specified to the parallel system.

3.9.1 Cabinet installation

Connect all the UPS needed to be put into parallel system as below picture.



Make sure each UPS input breaker is in "off" position and there is no any output from each UPS connected. Battery groups can be connected separately or in parallel, which means the system itself provides both separate battery and common battery.

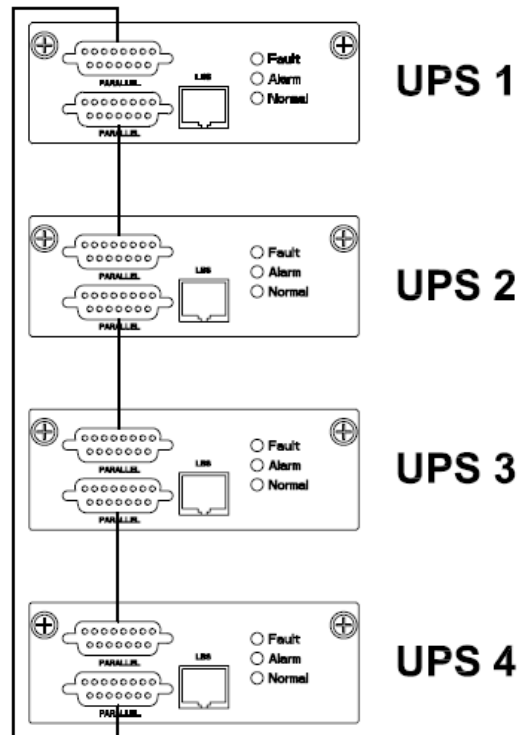


WARNING!

Make sure the N, A (L1), B (L2), C (L3) lines are correct, and grounding is well connected.

3.9.2 Parallel cable installation

Shielded and double insulated control cables available must be interconnected in a ring configuration between UPS units as shown below. The ring configuration ensures high reliability of the control.



3.9.3 Requirement for the parallel system

A group of paralleled UPS behaves as one large UPS system but with the advantage of presenting higher reliability. In order to assure that all UPS are equally utilized and comply with relevant wiring rules, please follow the requirements below:

- 1) All UPS must be of the same rating and be connected to the same bypass source.
- 2) The outputs of all the UPS must be connected to a common output bus.
- 3) The length and specification of power cables including the bypass input cables and the UPS output cables should be the same. This facilitates load sharing when operating in bypass mode.

3.10 LBS installation

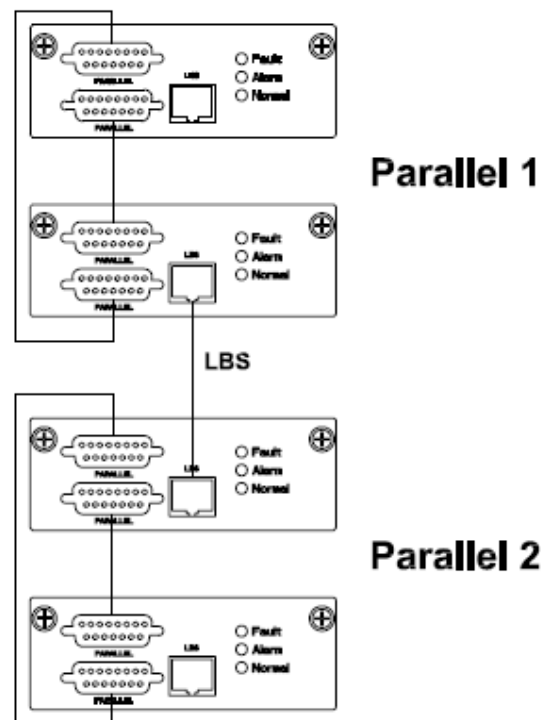
LBS system contains LCD set, communication cable and STS device.

3.10.1 LCD setting

Set every UPS of the systems to be LBS Master or LBS Slave. For instance if the UPS belongs to LBS master system, its LBS setting must be set to Master.

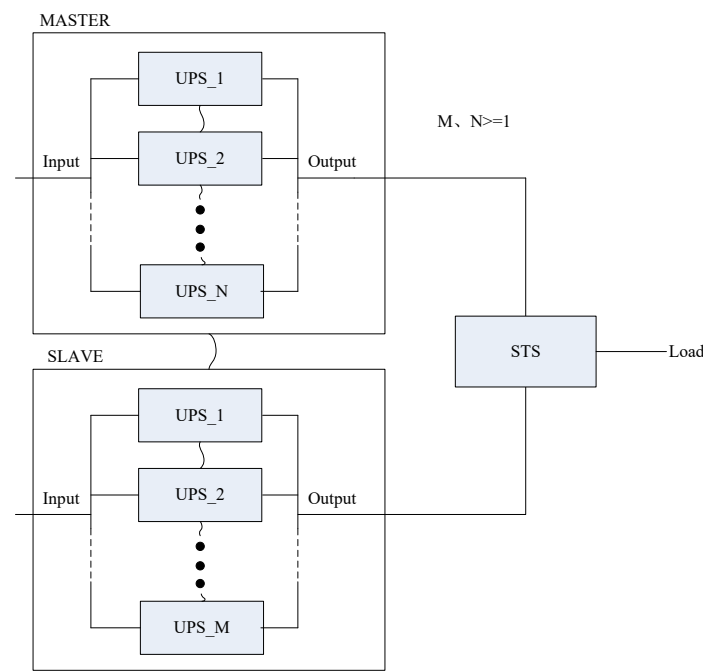
3.10.2 LBS cable installation

The two ports of one mesh wire should be plug into RJ45 interface of any one UPS of both master and slave system.



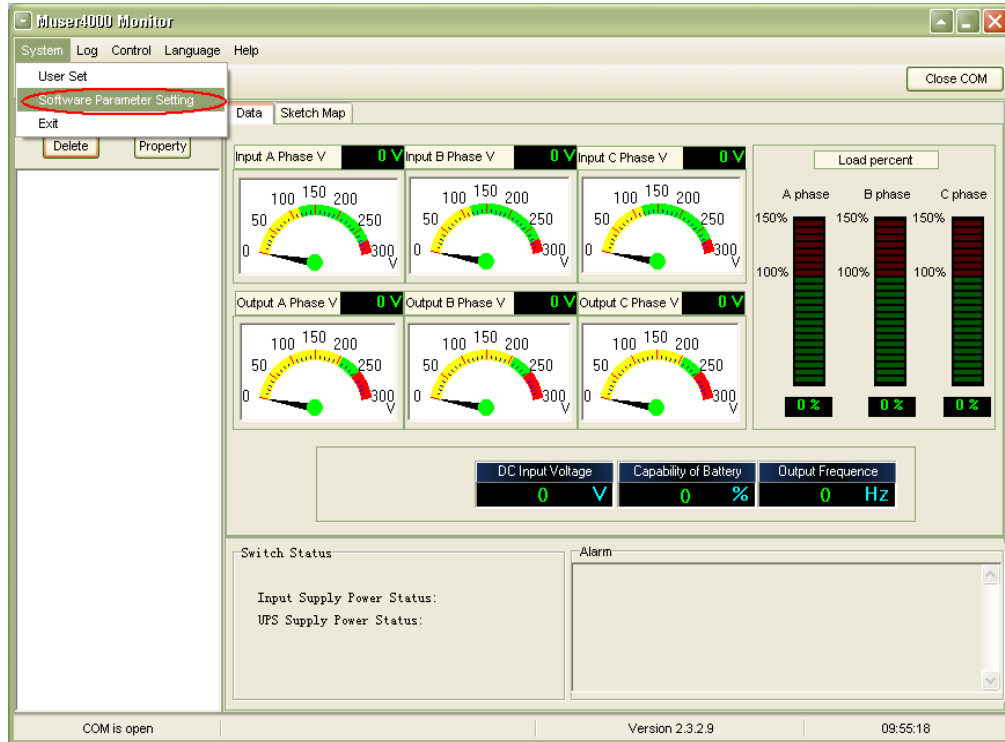
3.10.3 UPS installation

The whole systems is showed below.

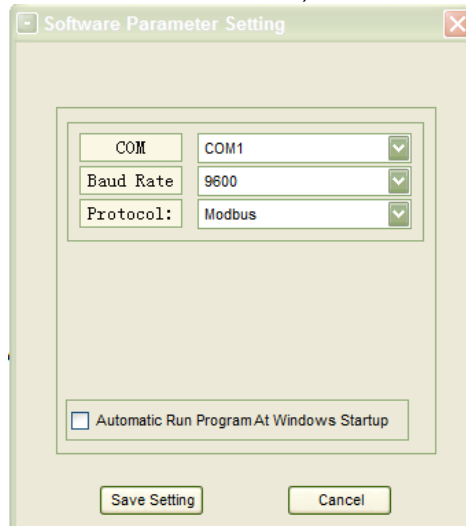


3.11 Computer access

- ◆ One end of a USB cable connect to the computer, the other end connect to the USB port on the UPS.
- ◆ Open the software Muser4000, click “system” button.



- ◆ A window of “Software Parameter Setting” comes out as below, COM choose according to the UPS , baud rate choose 9600, protocol choose “modbus”, then save this setting.



- ◆ On the main page of Muser4000, click the button of “Append”, then goes to a window of “Append equipment”.



- ◆ Put the UPS name into “Equipment Name”, and UPS’ ID address into “Equipment address”.

- ◆ Click the button “Append”, then the connection between UPS & computer is accomplished.



CAUTION!

When the UPS worked on inverter. If you want to use PC to set the output voltage and frequency. Must shut down the inverter first

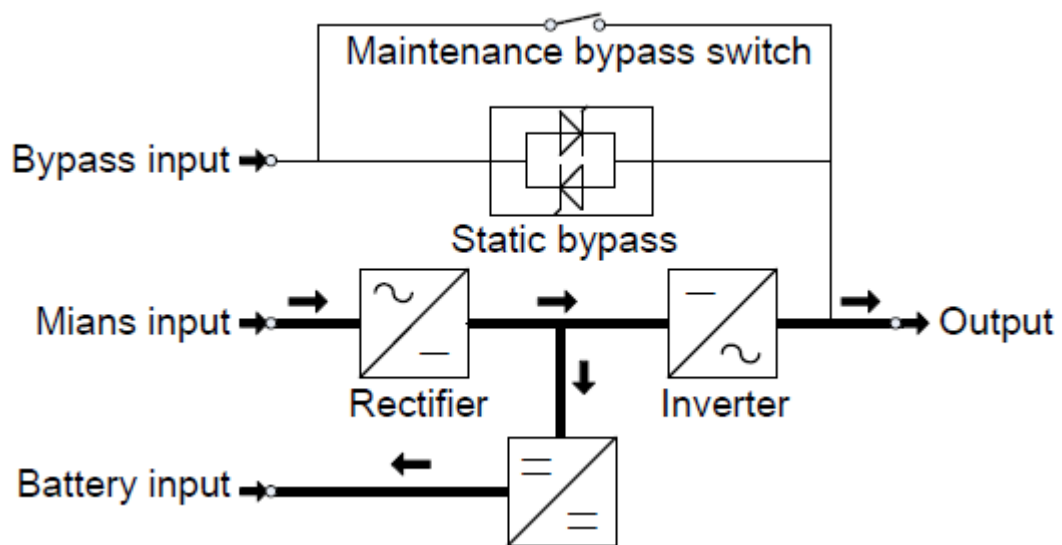
4. Operation

4.1 Operation Modes

The UPS is a double-conversion on-line UPS that may operate in the following alternative modes:

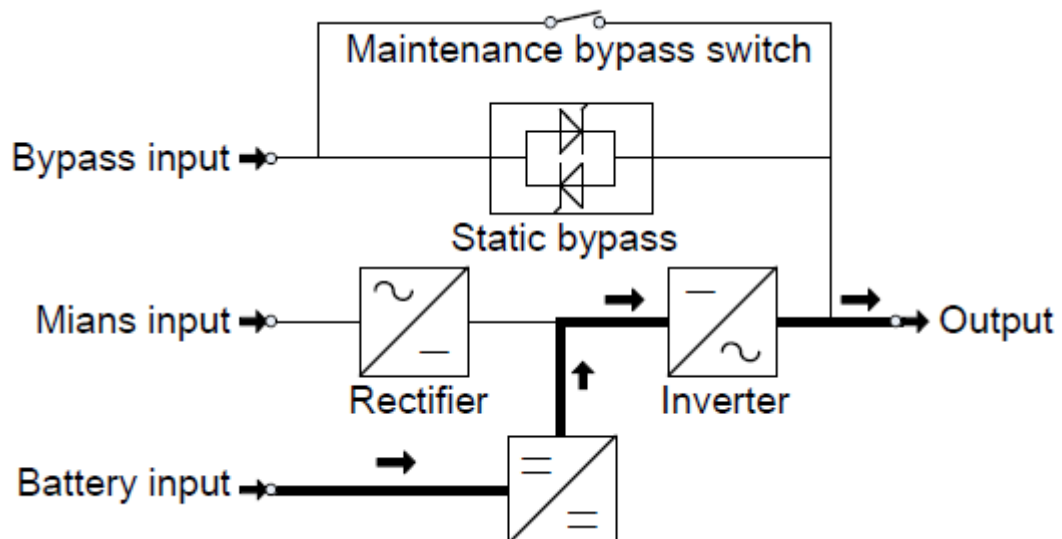
◆ Normal mode

The rectifier/charger derives power from the AC Mains and supplies DC power to the inverter while floating and boosting charge the battery simultaneously. Then, the inverter converts the DC power to AC and supplies to the load.



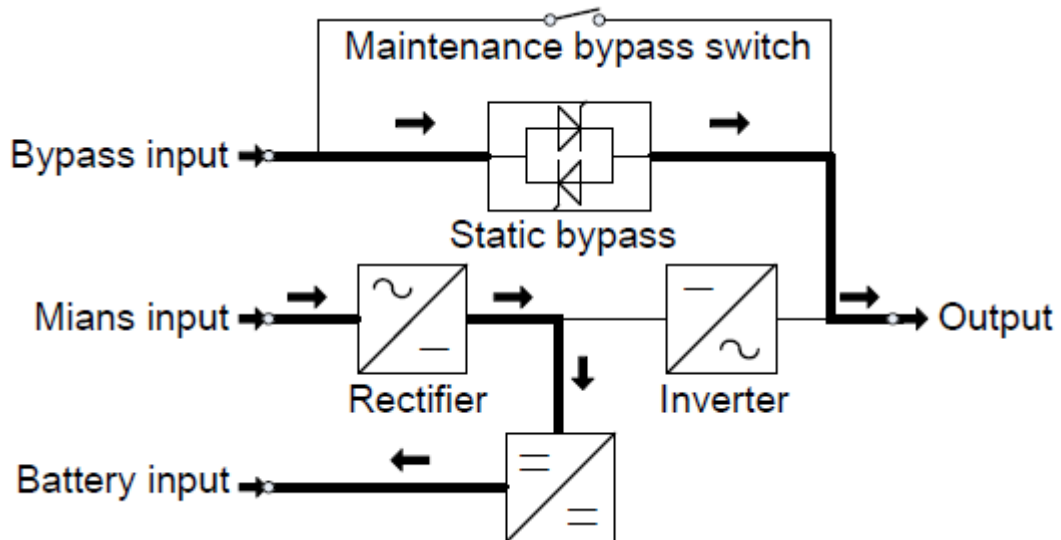
◆ Battery mode (Stored Energy Mode)

If the AC mains input power fails, the inverter, which obtains power from the battery, supplies the critical AC load. There is no power interruption to the critical load. The UPS will automatically return to Normal Mode when AC recovers.



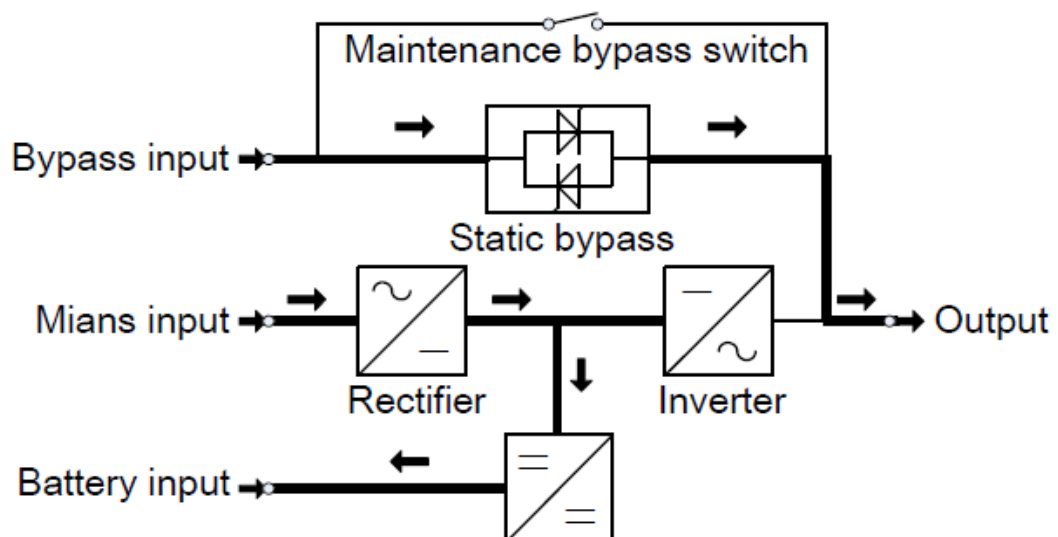
◆Bypass mode

If the inverter is out of order, or if overload occurs, the static transfer switch will be activated to transfer the load from the inverter supply to bypass supply without interruption to the critical load. In the event that the inverter output is not synchronized with the bypass AC source, the static switch will perform a transfer of the load from the inverter to the bypass with power interruption to the critical AC load. This is to avoid paralleling of unsynchronized AC sources. This interruption is programmable but typically set to be less than an electrical cycle e.g. less than 15ms (50Hz) or less than 13.33ms (60Hz).



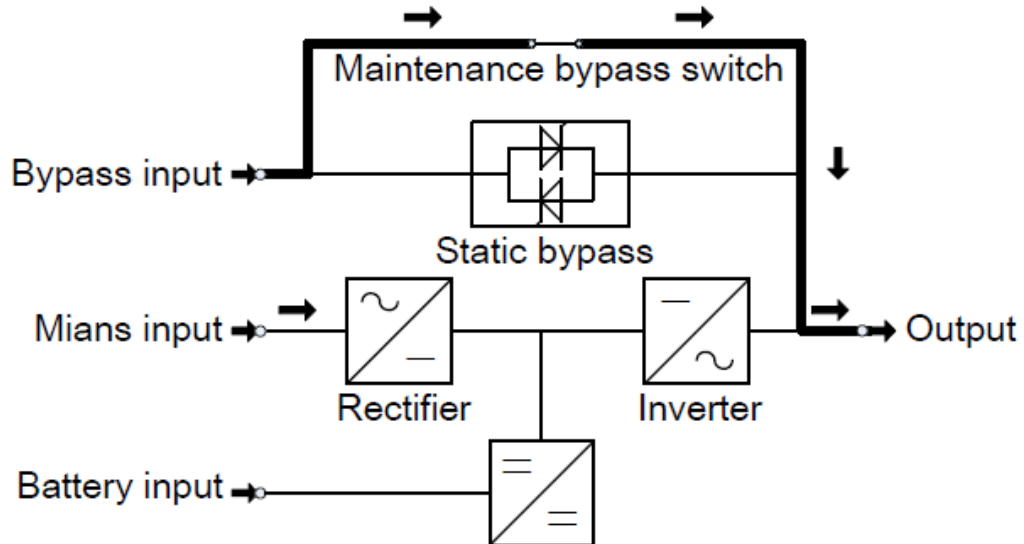
◆ECO Mode

When the UPS is at AC Mode and the requirement to the load is not critical, the UPS can be set at ECO mode in order to increase the efficiency of the power supplied. At ECO mode, the UPS works at Line-interactive mode, so the UPS will transfer to bypass supply. When the AC is out of set window, the UPS will transfer from bypass to Inverter and supplies power from the battery, and then the LCD shows all related information on the screen.



◆ Maintenance mode (Manual Bypass)

A manual bypass switch is available to ensure continuity of supply to the critical load when the UPS is out of order or in repair and this manual bypass switch bears for equivalent rated load.



4.2 Turn on/off UPS

4.2.1 Restart procedure



CAUTION!

MAKE SURE GROUNDING IS PROPERLY DONE!

- ◆ Set the Battery Breaker to the “ON” position according to the user’s manual.



CAUTION !

Check to see if the load is safely connected with the output of the UPS. If the load is not ready to receive power from the UPS, make sure that it is safely isolated from the UPS output terminals

- ◆ Turn ON OUTPUT breaker. (Below the UPS power units at the front door)
 - ◆ Turn ON BYPASS breaker and MAINS breaker. (Below the UPS power units at the front door)
- If the Rectifier input is within voltage range, the rectifier will start up in 30 seconds then the inverter will start up after then.

If the rectifier fails at startup, the bypass LED will light up. When the inverter starts up, the UPS will transfer from bypass mode to inverter mode, then the bypass LED extinguishes and the inverter LED lights up.

No matter whether the UPS can work normally or not, all the status will be shown on the LCD display.

4.2.2 Test procedure



CAUTION!

The UPS is operating normally. It may take 60 seconds to boost up the system and perform self-test completely.

- ◆ Switch off the MAINS to simulate utility failure, the rectifier will turn off and the battery should feed the inverter without interruption. At this time, the LEDs of battery should be turned on.
- ◆ Switch on the MAINS to simulate utility recovery, the rectifier will restart automatically after 20 seconds and the inverter will supply to the load. It is suggested to use Dummy loads for testing. The UPS can be loaded up to its maximum capacity during load test °

4.2.3 MAINTENANCE BYPASS

To supply the load via Mains, you may simply active the internal mechanical bypass switch.



CAUTION!

The load is not protected by the UPS when the internal mechanical bypass system is active and the power is not conditioned.

Switch to mechanical bypass

CAUTION!



If the UPS is running normally and can be controlled through the display, carry out steps 1 to 6; otherwise, jump to Step 5.

- ◆ Open the cover of maintenance switch, the UPS turns to bypass mode automatically.
- ◆ Turn on MAINTANCE breaker;
- ◆ Switch OFF BATTERY breaker;
- ◆ Switch OFF MAINS breaker;
- ◆ Switch OFF BYPASS breaker;
- ◆ Switch OFF OUTPUT breaker;

At this time the bypass source will supply to the load through the MAINTENANCE breaker.

Switch to normal operation (from mechanical bypass)

CAUTION!



Never attempt to switch the UPS back to normal operation until you have verified that there are no internal UPS faults.

- ◆ Turn ON OUTPUT breaker.
- ◆ Turn ON BYPASS breaker.
- ◆ Turn ON MAINS breaker.

The UPS powers from the static bypass instead of the maintenance bypass, then the bypass LED will light up.

- ◆ Switch OFF the maintenance bypass breaker, then the output is supplied by the static bypass of the UPS.
- ◆ Put on the maintenance switch cover.

The rectifier will operate normally after 30 seconds. If the inverter works normally, the system will be transferred from bypass mode to normal mode.

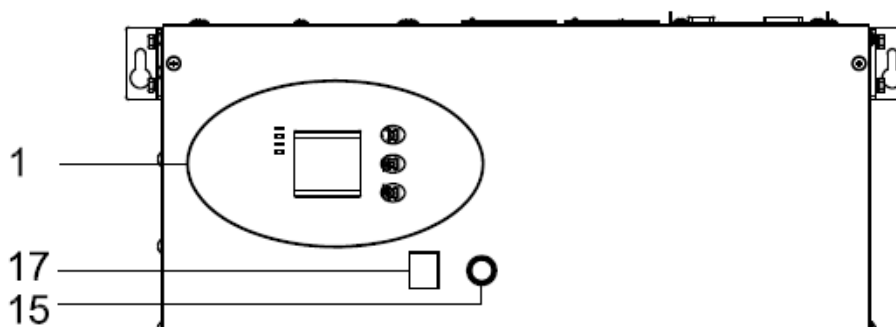
4.2.4 Cold start procedure



CAUTION!

Follow these procedures when the input AC Utility Failure, but battery is normal

- ◆ Turn on the BATTERY breaker.
The battery will feed the Auxiliary power board.
- ◆ Turn on the OUTPUT breaker.
- ◆ Trigger the cold start(Cold start) button as the position 15 of the below drawing.



When battery normal, rectifier starts operation, 30s later, inverter starts and operates and battery LED on.



CAUTION!

Please press the close start button after 30 seconds until closing the battery switch.

4.2.5 Shut down procedure



CAUTION!

This procedure should be followed to completely shut down the UPS and the LOAD. After all power switches, isolators and circuit breakers are opened, there will be no output.

- ◆ Switch OFF the BATTERY breaker;
- ◆ Open the UPS door to easily access to the main power switch;
- ◆ Switch OFF the MAINS breaker.
- ◆ Switch OFF the BYPASS breaker.
- ◆ Open the OUTPUT breaker. The UPS shuts down;
- ◆ To completely isolate the UPS from AC Mains, all input switches of Utility shall be completely off, which includes the ones for rectifier and bypass.
- ◆ The primary input distribution panel, which is often located far away from the UPS area, so a label should be posted to advise service personnel that the UPS circuit is under maintenance.

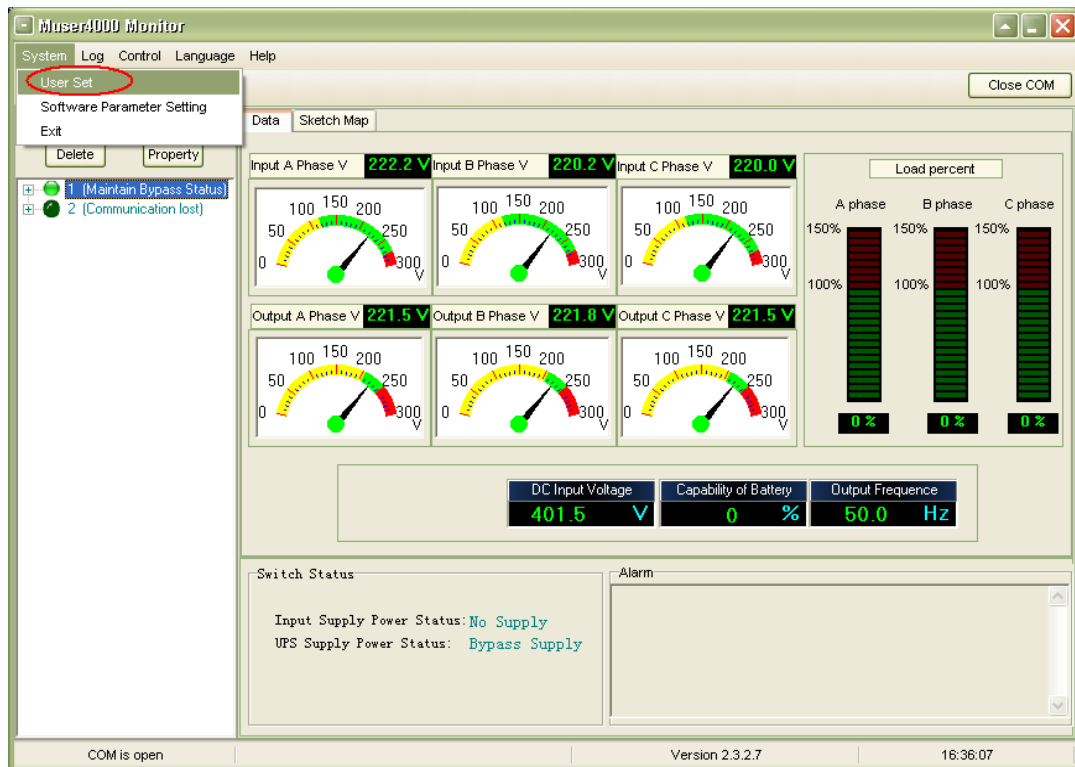
WARNING!



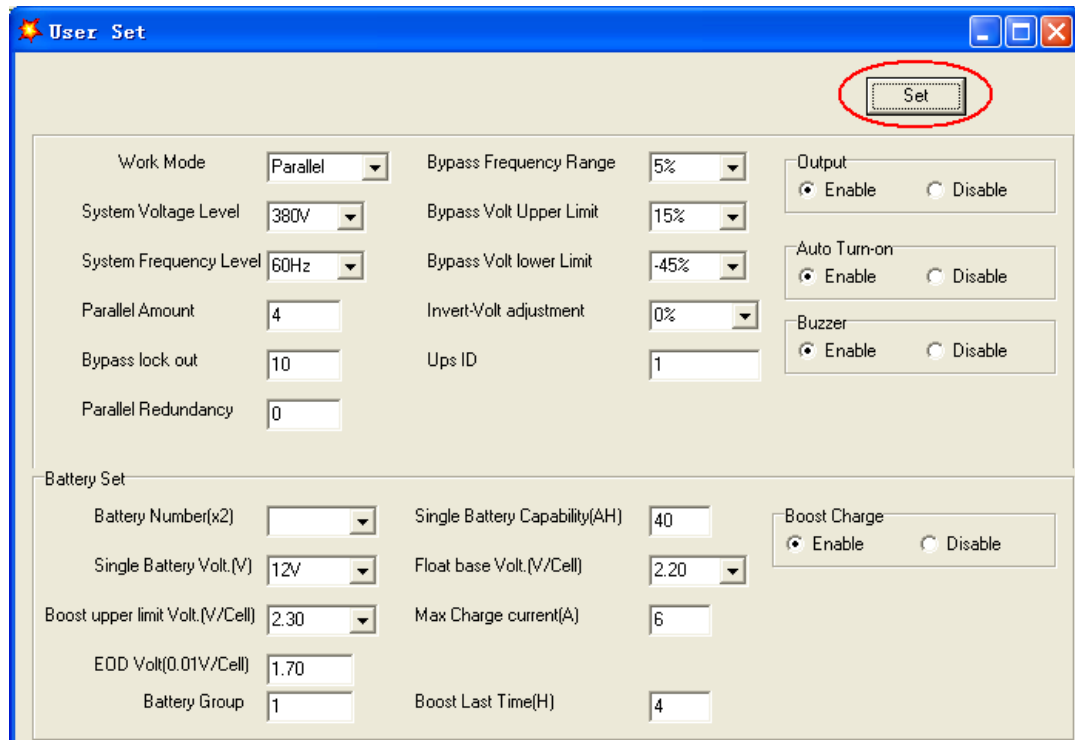
Wait for about 5 minutes for the internal D.C. bus bar capacitors to be completely discharged.

4.2.6 Parallel setting

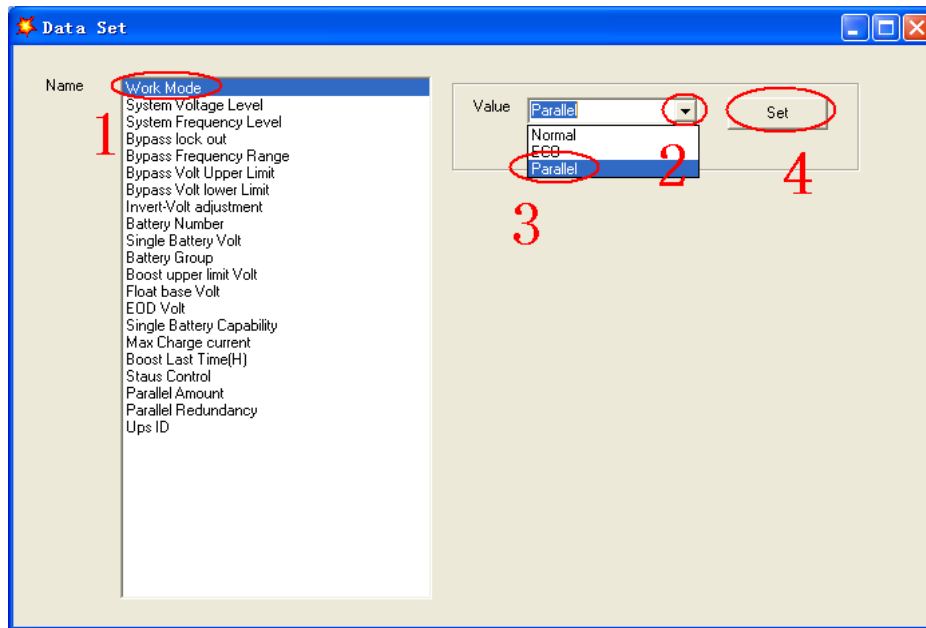
- ◆ Connect the UPS with computer. Power on the UPS.
- ◆ Open Muser4000 software, after connecting with the UPS successfully, click “System”->“User Set”



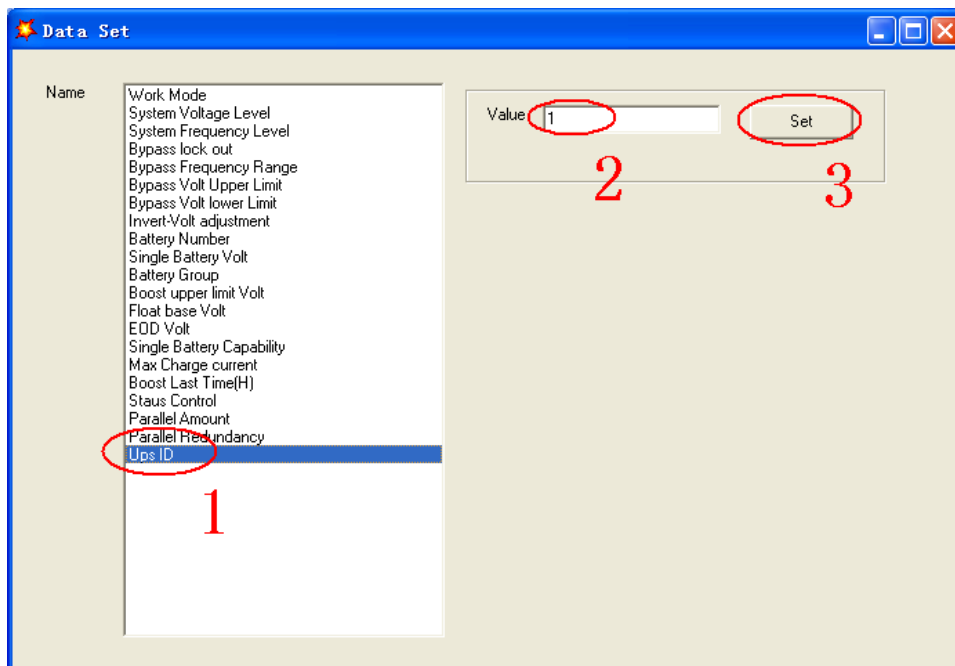
- ◆ Click “Set” at “User Set” window;



- ◆ At the window of “Data Set”, click “Work Mode”, choose “Parallel” for the value, then click “Set” as shown in below picture. If the UPS sounds a “beep”, that means the setting is correct.



◆ At the window of “Data Set”, click “Ups ID”, write a value for the parallel UPS ID at the right side, such as “1”, then click “Set” as shown in below picture. If the UPS sounds a “beep”, that means the setting is correct.



CAUTION!

After changing the parallel system ID, the connection between Muser4000 and equipment might be interrupted. If it occurs, please re-connect in accordance with the instruction described before.

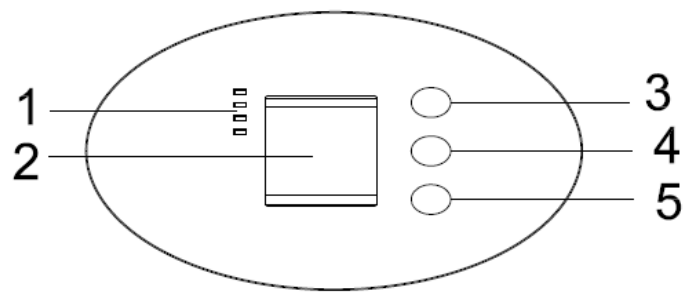


CAUTION!

Parallel cable cannot be connected when setting the parallel parameters.

◆ After setting the UPS needed to be paralleled, power off all the UPS. Connect all the UPS according to “parallel cable installation”, and then power on the UPS.

4.3 The LCD Display



Overview of the operating panel of the UPS

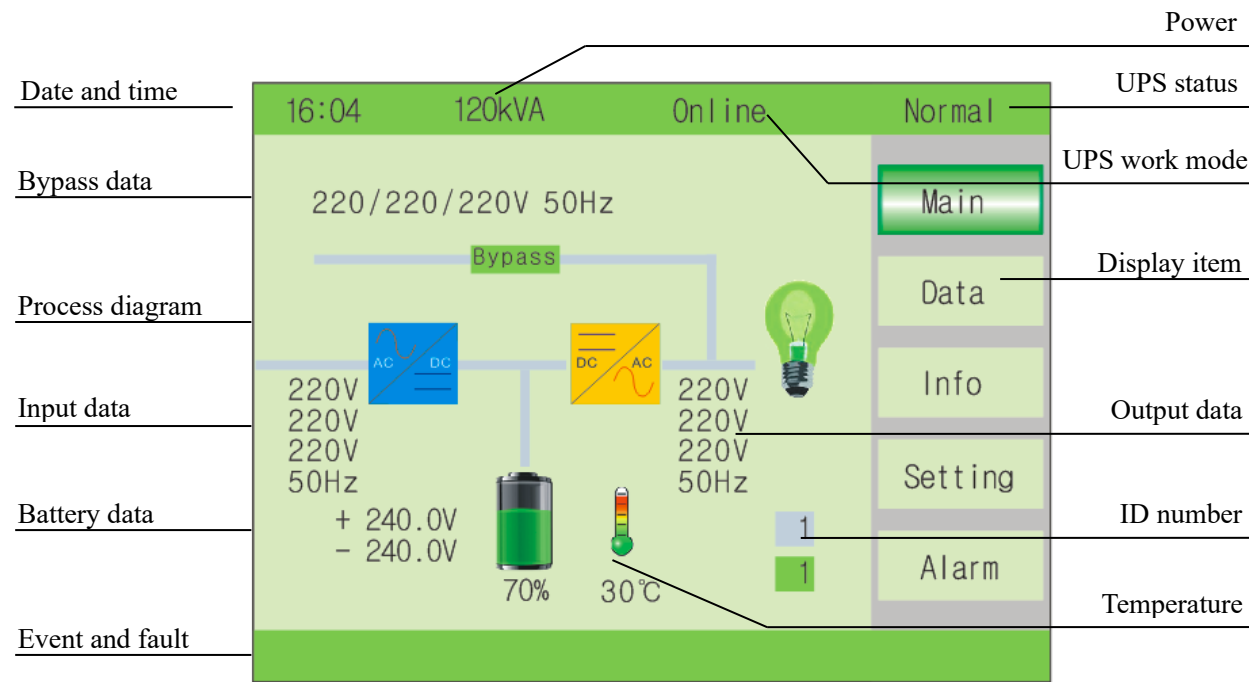
(1)LED indicator (2)LCD display (3)Scroll button: enter to next item (4)Off button (5)On button

Introduction



CAUTION!
The display provides more functions than those described in this manual.

Main page : default display page



Battery : press  key for short time to change item, the third page of data is Battery data.

16:04	120kVA	Online	Normal
Data-Battery			
V	+240	-240V	Input
I	10	10A	Output
Time	200	min	Battery
CaP.	70	%	Load
Temp.	25	°C	Inside

LOAD : press  key for short time to change item, the fourth page of data is Load data.

16:04	120kVA	Online	Normal
Data-Load			
%	0	0	0%
P	0	0	0kW
S	0	0	0kVA

Input

Output

Battery

Load

Inside

INFO : Press  key for long time to exit data item, and press  key for short time change to Info item, this page display the version of the LCD/LED and DSP

16:04	120kVA	Online	Normal
Information			
Monitor Ver.	V004B001D000	Main	
LCD Ver.	V001B345D000	Data	
REC DSP Ver.	V001B345D000	Info	
REC CPLD Ver.	V001B345D000	Setting	
INV DSP Ver.	V001B345D000	Alarm	
INV CPLD Ver.	V001B345D000		
ECU DSP Ver.	V001B345D000		
ECU CPLD Ver.	V001B345D000		

SETTING-User : press  key for short time change to setting item, then press OFF key to enter setting-user page . Press  key to change item, press off key to enter item and press  key to change value, press OFF key confirm the setting.

Lang : Language display, default value is "English".

Date : date setting

Time : time setting

Backlight : backlight delay time setting, default value is "60s"

Buzzer : buzzer tweet or mute, default value is "tweet"

Test now : battery self-test, test 10 second, 10 minute or to eod, default value is "OFF"

Device ID : default value is "1"

Baud rate : can select 2400, 4800 or 9600, default value is "9600"

16:04 120kVA Online Normal	
Setting-User	
Lang.	English
Date	2016-01-02
Time	16:04
Backlight	60s
Buzzer	Disable
Test Now	OFF
Device ID	1
Baud rate	9600
Main	
Data	
Info	
Setting	
Alarm	

Maintenance : Press  + off key to enter maintenance, then will display a password window, press  change the number and press off to select the value, this menu is available only for authorized technician.

16:04 120kVA Online Normal	
Maintenance	
Password:	*****
Main	
Data	
Info	
Setting	
Alarm	

Maintenance-System : press OFF key to enter item and confirm value, press ↻ change value.

Work mode : Normal, Parallel, ECO, default value is "Normal"

V_Output Grade : 220/230/240, default value is "220"

F_Output Grade : 50 and 60, default value is "50"

F_mode : CVCF and Non-CVCF, default value is "Non-CVCF"

Test type : 10s, 10min and EOD, default value is "OFF"

Test Circle : 1~30 days

Temp. Sensor SW : ON or OFF, default value is "OFF" OFF means turn off the sensor switch, ON means turn on the sensor switch, send query command to sensor with address 11,12 every second.

O/P Volt : Inverter voltage Micro regulation, 0~±5%, step is 0.5%, default value is "0"

16:04	120kVA	Online	Normal
Setting-System			
Work Mode	Parallel	System	
V Output Grade	220V	Bypass	
F Output Grade	50Hz	Battery	
F Mode	non-CVCF	Parall.	
Test Type	OFF	Other	
Test Circle	30 Day		
Temp.Sensor SW	OFF		
O/P Volt	0%		

Maintenance-Bypass : press OFF key to enter item and confirm value, press ↻ change value.

Upper Limit : 5%, 10%, 15%, 20%, 25%, default value is "25%"

Lower Limit : -10%, -20%, -30%, -45%, default value is "-45%"

F_Range : 1%, 2%, 4%, 5%, 10%, default value is "10%"

Times of INV-BPS : 3~10, default value is "10"

Limit by Temp. : Enable/disable, default value is "Enable"

16:04	120kVA	Online	Normal
Setting-Bypass			
Upper Limit	+20%	System	
Lower Limit	-45%	Bypass	
F range	10%	Battery	
Times of INV-BPS	10	Parall.	
Limit by Temp.	Disable	Other	

Maintenance-Battery : press OFF key to enter item and confirm value, press ↻ change value.

Number : 30/32/34/36/38/40/42/44/46/48/50pcs (15/16/17/18/19/20/21/22/23/24/25pcs for each "+" string and "-" string.) default value is "36"

Capacity : 7~2000Ah

Boost charge : Enable or disable, default value is "Enable"

Group : 1~8, default value is "1"

V-Boost : 2.30~2.40, step is 0.01V, default value is "2.30"

V-Float : 2.20~2.29, step is 0.01V, default value is "2.25"

V-EOD : 1.60V or 1.80V, step is 0.01V, default value is "1.8"

I-Maxcharge : 1~60A

16:04	120kVA	Online	Normal
Setting-Battery			
Number	10 PCS	System	
Capacity	65 Ah	Bypass	
Boost Charge	Enable	Battery	
Group	1	Parall.	
V-Boost	2.30	Other	
V-Float	2.25		
V-EOD	1.75		
I-MaxCharge	9 A		

Maintenance-Parallel : This item can select after the work mode is set parallel. Press OFF key to enter item and confirm value, press ↻ change value.

ID : 1~4. UPS ID. default value is "1"

Number : 1~4, UPS parallel max number, default value is "1"

Redu. Num : 1~3, redundancy UPS number, default value is "0"

16:04	120kVA	Online	Normal
Setting-Parallel			
ID	1	System	
Number	3	Bypass	
Redu. Num.	1	Battery	
		Parall.	
		Other	

Alarm : Contain alarm record and event record

16:04	120kVA	Online	Fault
System-Alarm			
108-01	No battery		Alarm
			Record
No battery			

16:04	120kVA	Online	Fault
Record			
Index	1		Alarm
Type	1		Record
Time	2016-01-02 16:04		
State	On-line		
Event	Input breaker closed		
Alarm	108-1		
	No Battery		
Fault			

4.4 Display Messages/Troubleshooting

This section lists the event and alarm messages that the UPS might display. The messages are listed in alphabetical order. This section is listed with each alarm message to help you troubleshoot problems.

Display messages

Operational Status and Mode(s)

No.	Information stand for	LED			
		Fault	Bypass	Battery	Inverter
1	Initialized	EXTINGUISH	EXTINGUISH	EXTINGUISH	EXTINGUISH
2	Standby Mode	EXTINGUISH	EXTINGUISH	X	EXTINGUISH
3	No Output	EXTINGUISH	EXTINGUISH	X	EXTINGUISH
4	Bypass Mode	EXTINGUISH	LIGHT	X	EXTINGUISH
5	Utility Mode	EXTINGUISH	EXTINGUISH	X	LIGHT
6	Battery Mode	EXTINGUISH	EXTINGUISH	LIGHT	EXTINGUISH
7	Battery Self-diagnostics	EXTINGUISH	EXTINGUISH	LIGHT	EXTINGUISH
8	Inverter is starting up	EXTINGUISH	X	X	EXTINGUISH
9	ECO Mode	EXTINGUISH	X	X	X
10	EPO Mode	LIGHT	EXTINGUISH	X	EXTINGUISH
11	Maintenance Bypass Mode	EXTINGUISH	EXTINGUISH	EXTINGUISH	EXTINGUISH
12	Fault Mode	LIGHT	X	X	X

CAUTION: "X" means it is determined by other conditions

Fault Information

No	UPS Alarm Warning	Buzzer	LED
1	REC Over Temperature	Twice per second	Fault LED lit
2	REC par. cable Fault	Twice per second	Fault LED lit
3	REC Over Current	Beep continuously	Fault LED lit
4	REC Power Fault	Beep continuously	Fault LED lit
5	Input SCR Fault	Beep continuously	Fault LED lit
6	Battery SCR Fault	Beep continuously	Fault LED lit
7	Charge SCR Fault	Beep continuously	Fault LED lit
8	Fan Fault	Beep continuously	Fault LED lit
9	Fan Power fault	Beep continuously	Fault LED lit
10	Charger Over Temp.	Beep continuously	Fault LED lit
11	Soft Start Failed	Beep continuously	Fault LED lit
12	BAT Charger Fault	Beep continuously	Fault LED lit
13	REC Comm. Fault	Once per 2 seconds	Fault LED blinking
14	REC Initializes Fault	Beep continuously	Fault LED lit
15	Unit insert fault	Once per 2 seconds	Fault LED lit
16		Once per 2 seconds	Fault LED lit
17	Rectifier Fault	Beep continuously	Fault LED lit
18	Inverter Fault	Beep continuously	Fault LED lit
19	INV IGBT SHORT	Beep continuously	Fault LED lit
20	Inverter relay Short	Beep continuously	Fault LED lit
21	Inverter relay Broken	Beep continuously	Fault LED lit
22	INV par. cable Fault	Twice per second	Fault LED lit
23	Output Short Circuit	Once per second	Fault LED blinking
24	INV Comm. Fault	Once per 2 seconds	Fault LED blinking

No	UPS Alarm Warning	Buzzer	LED
25	INV Initializes Fault	Beep continuously	Fault LED lit
26	INV self-test Fault	Beep continuously	Fault LED lit
27	DC Component Fault	Once per 2 seconds	Fault LED lit
28	DC bus abnormal	Beep continuously	Fault LED lit
29	INV DSP Power Fault	Beep continuously	Fault LED lit
30	INV Over Temperature	Twice per second	Fault LED lit
31	Load Sharing Fault	Twice per second	Fault LED lit
32	Cabinet mode Fault	Beep continuously	Fault LED lit
33	Fuse Broken	Beep continuously	Fault LED lit
34	Par. cable Fault	Twice per second	Fault LED lit
35	ECU Insert Fault	Once per 2 seconds	Fault LED lit
36	ECU Power Fault	Beep continuously	Fault LED lit
37	ECU Comm. Fault	Beep continuously	Fault LED lit
38	ECU Initializes Fault	Once per 2 seconds	Fault LED blinking
39	Bypass SCR Broken	Beep continuously	Fault LED lit
40		Beep continuously	Fault LED lit
41	Bypass SCR short	Beep continuously	Fault LED lit
42		Beep continuously	Fault LED lit
43	BPS Over Temperature	Beep continuously	Fault LED lit
44		Beep continuously	Fault LED lit
45	Output CT Reverse	Beep continuously	Fault LED lit
46	Bypass Feedback Fault	Beep continuously	Fault LED lit

Alarm Information

No	UPS Alarm Warning	Buzzer	LED
1	Battery Over Voltage	Once per second	BATTERY LED blinking
2	BAT Low Pre-warning	Once per second	BATTERY LED blinking
3	Battery Reverse	Twice per second	BATTERY LED blinking
4	Battery EOD	Once per second	BATTERY LED blinking
5	Battery Voltage low	Once per second	BATTERY LED blinking
6	No Battery	Once per second	BATTERY LED blinking
7	Input Phase Reverse	Once per second	INVERTER LED blinking
8	Input N-Line lost	Twice per second	INVERTER LED blinking
9	Mains Freq. Abnormal	Once per 2 seconds	INVERTER LED blinking
10	Mains Volt. Abnormal	Once per 2 seconds	INVERTER LED blinking
11	REC Comm. Error	Once per 2 seconds	INVERTER LED blinking
12	Mains input lost	Once per 2 seconds	
13	Set Data Err.	Once per 2 seconds	FAULT LED blinking
14	INV Par. cable abnormal	Once per 2 seconds	FAULT LED blinking
15	INV Overload	Once per 2 seconds	INVERTER LED blinking
16	INV not synchronized	Beep continuously	INVERTER LED blinking
17	INV Set Data Err	Once per 2 seconds	FAULT LED blinking
18	INV Comm. Error	Once per 2 seconds	FAULT LED blinking
19	Bypass Switch to Num	Once per 2 seconds	BYPASS LED blinking
20	Unit quantity mismatch	Once per 2 seconds	FAULT LED blinking
21	Parallel Overload	Once per 2 seconds	INVERTER LED blinking
22	Bypass Overload	Once per 2 seconds	BYPASS LED blinking
23	Maint. Switch Misuse	Once per 2 seconds	FAULT LED blinking
24	ECU Comm. Error	Once per 2 seconds	FAULT LED blinking
25	Par. cable abnormal	Once per 2 seconds	FAULT LED blinking
26	ECU Par. cable abnormal	Once per 2 seconds	FAULT LED blinking
27	ECU Abnormal	Once per 2 seconds	FAULT LED blinking
28	BPS Phase Reversed	Once per second	BYPASS LED blinking

No	UPS Alarm Warning	Buzzer	LED
29		Once per second	BYPASS LED blinking
30	BPS Unable To Trace	Once per 2 seconds	BYPASS LED blinking
31		Once per 2 seconds	BYPASS LED blinking
32	BPS Not Available	Once per second	BYPASS LED blinking
33		Once per second	BYPASS LED blinking
34	Ecu Set Data Err	Once per 2 seconds	FAULT LED blinking

4.5 Options

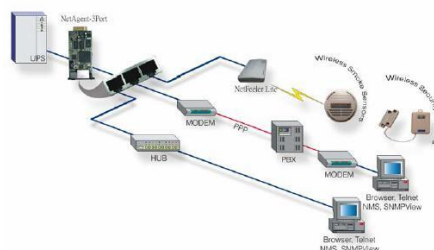
SNMP card: internal SNMP / external SNMP optional

- ◆ Loosen the 2 torque screws (on each side of the card).
- ◆ Carefully pull out the card. Reverse the procedure for re-installation

The slot called SNMP supports the MEGAtec protocol. We advise that NetAgent II-3 port is also a tool to remotely monitor and manage any UPS system

NetAgent II-3Ports supports the Modem Dial-in (PPP) function to enable the remote control via the internet when the network is unavailable.

In addition to the features of a standard NetAgent Mini, NetAgent II has the option to add NetFeeler Lite to detect temperature, humidity, smoke and security sensors. Thus, making NetAgent II a versatile management tool. NetAgent II also supports multiple languages and is setup for web-based auto language detection.



Typical topology of the UPS Network Management

Relay card

The card is used for providing the interface for UPS peripheral monitoring. The contact signals can reflect UPS running status. The card is connected to peripheral monitoring devices via DB9 female to facilitate the effective monitoring of the real-time status of UPS and timely feedback the status to monitor when abnormal situation occurs (such as UJPS failure, mains interruption, UPS bypass and ect.). It is installed in the intelligent slot of the UPS.

The relay card includes 6 output ports and one input port. Please refer to the following table for detail.

Pin-out [Ⓢ]	Function description [Ⓢ]	Input/Output [Ⓢ]
1 [Ⓢ]	UPS Failure [Ⓢ]	Output [Ⓢ]
2 [Ⓢ]	Summary Alarm [Ⓢ]	Output [Ⓢ]
3 [Ⓢ]	GND [Ⓢ]	Ⓢ
4 [Ⓢ]	Remote Shutdown [Ⓢ]	Input [Ⓢ]
5 [Ⓢ]	Common [Ⓢ]	Ⓢ
6 [Ⓢ]	Bypass [Ⓢ]	Output [Ⓢ]
7 [Ⓢ]	Battery Low [Ⓢ]	Output [Ⓢ]
8 [Ⓢ]	UPS ON [Ⓢ]	Output [Ⓢ]
9 [Ⓢ]	Utility Failure [Ⓢ]	Output [Ⓢ]

Appendix 1 Specifications

MODEL	SWITCHBOARD 60
Capacity	60kVA / 60kW
INPUT	
Nominal voltage	380/400/415Vac, (3Ph+N+PE)
Operating voltage range	138~485Vac
Operating frequency range	40Hz-70Hz
Power factor	≥0.99
Harmonic distortion (THDi)	≤3% (100%non-linear load)
Bypass voltage range	220Vac Max.voltage: +25%(optional +10%,+15%,+20%) 230Vac Max.voltage: +20%(optional +10%,+15%) 240Vac Max.voltage: +15%(optional +10%) Min. voltage: -45% (optional -20%,-30%) Frequency synchronize tracing range: ±10%
Generator input	Support
OUTPUT	
Output voltage	380/400/415Vac (3Ph+N+PE)
Voltage regulation	±1%
Power factor	1.0
Output frequency	1.Line Mode: synchronize with input; when input frequency >±10% (±1%/±2%/±4%/±5% optional) 2.Battery Mode:50/60*(1±0.02%)Hz
Crest factor	3:1
Harmonic distortion (THD)	≤2% with linear load ≤4% with non linear load
Efficiency	95.5%
BATTERY	
Battery voltage	Optional Voltage: ±180V/±192V/±204V/±216V/±228V/±240V/±252V/±264V/±276V/±288V/±300Vdc(30/32/34/36/38/40/42/44/46/48/50pcs optional) 360Vdc~600Vdc (30~50 pcs, 36 pcs define, 36 and 50 pcs no power derating; 32 and 34 pcs output power factor 0.9, 30 pcs output power factor 0.8;)
Charge Current(A) (charge current can be set according to battery capacity installed)	Max. current 20A
SYSTEM FEATURES	
Transfer time	Utility to Battery : 0ms; Utility to bypass: 0ms
Overload	Load≤110%: last 60min,≤125%: last 10min,≤150%: last 1min
Alarm	overload, utility abnormal, UPS fault, battery low, etc.
Backfeed	Support
Protection	short circuit, overload, over temperature, battery low, fan fault alarm.
Communication	USB,RS232, RS485, Parallel port, REPO port, LBS port, Backfeed port, Intelligent slot, SNMP card (optional), Relay card (optional)
ENVIRONMENTAL	
Operating temperature	0℃~40℃

Storage temperature	-25℃～55℃(no battery)
Humidity range	0～95% (non condensing)
Altitude	< 1500m.When>1500m,lower the rated power for use
Noise level	<60dB
PHYSICAL	
Dimension D×W×H (mm)	281x490x855 281x540x855 (included fixing brackets)
Net weight (Kg)	73
STANDARDS	
Safety	IEC/EN62040-1,IEC/EN60950-1
EMC	IEC/EN62040-3, IEC61000-4-2, IEC61000-4-3, IEC61000-4-4, IEC61000-4-5, IEC61000-4-6, IEC61000-4-8

Appendix 2 Problems and Solution

In case the UPS cannot work normally, it might be wrong in installation, wiring or operation. Please check these aspects first. If all these aspects are checked without any problem, please consult with local agent right away and provide below information.

(1) Product model name and serial number.

(2) Try to describe the fault with more details, such as LCD display info, LED lights status, etc.

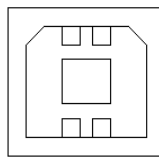
Read the user manual carefully, it can help a lot for using this UPS in the right way. Some FAQ (frequently asked questions) may help you to troubleshoot your problem easily.

No.	Problem	Possible reason	Solution
1	Utility is connected but the UPS cannot be powered ON.	Input power supply is not connected; Input voltage low; The input switch of the UPS is not switched on.	Measure if the UPS input voltage/frequency is within the window. Check if UPS input is switched on
2	Utility normal but Utility LED does not light on, and the UPS operates at battery mode	The input breakers of the UPS are not switched on; input cable is not well connected	Switch on the input breaker; Make sure the input cable is well connected.
3	The UPS does not indicate any failure, but output do not have voltage	Output cable does not well connected; Output breaker do not switch on	Make sure the output cable is well connected; Switch on the output breaker.
4	Utility LED is flashing	Utility voltage exceeds UPS input range.	If the UPS operates at battery mode, please pay attention to the remaining backup time needed for your system.
5	Battery LED is flashing but no charge voltage and current	Battery breaker does not switch on, or batteries are damaged, or battery is reversely connected. Battery number and capacity are not set correctly.	Switch on the battery breaker. If batteries are damaged, need to replace whole group batteries, Connect the battery cables correctly; Go to LCD setting of the battery number and capacity, set the correct data.
6	Buzzer beeps every 0.5 seconds and LCD display "output overload"	Overload	Remove some load

7	The UPS only works on bypass mode	The UPS is set to ECO mode, or the transfer times to bypass mode are limited.	Set the UPS working mode to UPS type(non-parallel) or to reset the times of transferring to bypass or re-start the UPS
8	Cannot Black start	Battery switch is not properly closed: Battery fuse is not open: Or Battery low: Battery quantity set wrong; Power breaker in the rear panel not switch ON.	Close the battery switch: Change the fuse: Recharge the battery: Power ON the UPS with AC to set the battery quantity & quantity; Switch on the power breaker.

Appendix 3 USB communication port definition

Definition of port:



Connection between PC USB port and UPS USB port.

PC USB port	UPS USB port	Description
Pin 1	Pin 1	PC : +5V
Pin 2	Pin 2	PC : DPLUS signal
Pin 3	Pin 3	PC : DMINUS signal
Pin 4	Pin 4	Signal ground

Available function of USB

- ◆ Monitor UPS power status.
- ◆ Monitor UPS alarm info.
- ◆ Monitor UPS running parameters.
- ◆ Timing off/on setting.

Communication data format

Baud rate ----- 9600bps
Byte length ----- 8bit
End bit ----- 1bit
Parity check -----none

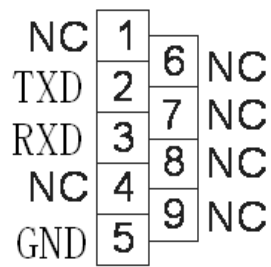


CAUTION!

USB and RS232 interface cannot be used at the same time, you can only use one of them at one time.

Appendix 4 RS232 communication port definition

Definition of Male port:



Connection between PC RS232 port and UPS RS232 port

PC RS232 port	UPS RS232 port	
Pin 2	Pin 2	UPS send,PC receive
Pin 3	Pin 3	PC send,UPS receive
Pin 5	Pin 5	ground

Available function of RS232

- ◆ Monitor UPS power status.
- ◆ Monitor UPS alarm info.
- ◆ Monitor UPS running parameters.
- ◆ Timing off/on setting.

RS-232 communication data format

Baud rate ----- 9600bps
Byte length ----- 8bit
End bit ----- 1bit
Parity check -----none

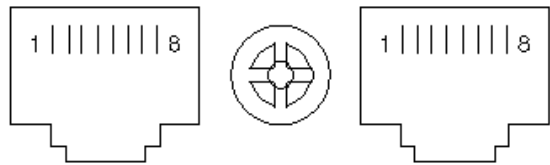


CAUTION!

USB and RS232 interface cannot be used at the same time, you can only use one of them at one time.

Appendix 5 RS485 communication port definition

Definition of port:



Connection between the Device’s RS485 port and UPS RS485 port.

device(RJ45)	UPS(RJ45)	Description
Pin 1/5	Pin 1/5	485+ “A”
Pin 2/4	Pin 2/4	485 - “B”
Pin7	Pin7	+12Vdc
Pin8	Pin8	GND

Available function of RS485

- ◆ Monitor UPS power status.
- ◆ Monitor UPS alarm info.
- ◆ Monitor UPS running parameters.
- ◆ Timing off/on setting.
- ◆ Battery environment temperature monitoring.
- ◆ Charging voltage modulation depending on batteries temperature

Communication data format

Baud rate ----- 9600bps
Byte length ----- 8bit
End bit ----- 1bit
Parity check -----none

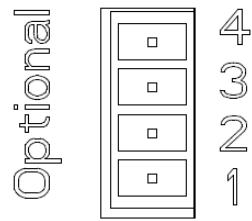


CAUTION!

RS485 port pin7 is 12Vdc!

Appendix 6 Optional port definition

Definition of Male port:



Instruction:

UPS	Instruction
Pin1	Normally NC
Pin2	Normally NO
Pin3	/
Pin4	Common

Function 1 description (Optional):

- ◆ Drive the bypass breaker when feedback alarm.

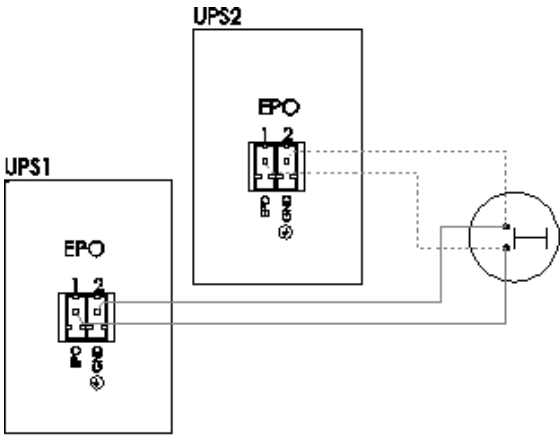
Function 2 description (Optional):

- ◆ Drive the battery breaker when battery voltage low.

Appendix 7 REPO instruction

Definition of port:

Connection diagram :



Connection between the button and UPS REPO port.

Button	UPS REPO	Description
Pin 1	Pin 1	EPO
Pin 2	Pin 2	GND

- ◆A remote emergency stop switch (Photocoupler contact signal and “normally open” - not provided) can be installed in a remote location and connection through simple wires to the REPO connector.
- ◆The remote switch can be connected to several UPS in a parallel architecture allowing the user to stops all units at once.

WARRANTY

WARRANTY

Dear Customer,

Thank you for purchasing a NAICON product. We hope that you be satisfied.

If the product fails in warranty period, please contact your dealer or call +39 02 950031 or go to www.naicon.com/elsist. Before contacting your dealer or authorized service network, we recommend that you read the operating and maintenance manual carefully.

With this warranty, NAICON warrants the product to be free from defective in materials or workmanship for 24 months on electronics as of the original delivery date.

If there are material or manufacturing defects during the warranty period, ELSIST affiliates, Authorized Service Centers or authorized resellers located in the UE region will repair or (at ELSIST discretion) replace the defective product or components under the terms and conditions below, without any charge for labor or spare parts costs. ELSIST reserves the right (in its sole discretion) to replace the components of defective products or low cost products with assembled parts or new or refurbished products.

Conditions.

1. This warranty will be valid only if the defective product is returned together with the sales invoice.

ELSIST reserves the right to refuse warranty service in the absence of such documents or if the information contained therein is incomplete or illegible.

2. This warranty does not cover the costs and / or any damages and / or defects resulting from any modifications or adjustments made to the product, without prior written permission from ELSIST, in order to adapt the product to local technical or safety standards in countries other than those for which the product was originally designed and manufactured.

3. This warranty will be void if the model or serial number indicated on the product has been modified, deleted, removed or otherwise illegible.

4. Are excluded from the warranty:

- Periodic maintenance and repair or replacement of parts subject to normal wear and tear.
- Any modification or modification to the product, without prior written permission from ELSIST to enhance performance than those described in the User and Maintenance Manual
- All costs of technical staff support and any transport from the customer's address to Assistance Center and vice versa as well as all the risks involved.
- Damages due to:

a. Improper use, including but not limited to: (a) the use of the product for any purpose other than the intended use or failure to observe the ELSIST instructions for correct use and maintenance of the product, (b) installation or use of the product not complying with the Technical or Safety standards in the country in which it is used.

b. Repairs by unauthorized personnel or by the Customer himself.

c. Accidental events, lightning, floods, fires, incorrect ventilation or other causes not attributable to ELSIST.

d. Defects of the equipment or equipment to which the product was connected.

5. This warranty does not affect the buyer's rights established by applicable national laws nor the Customer's rights to the reseller arising out of the sales contract.

Unless authorized by the manufacturer, reproduction of any part of this manual is prohibited. Our equipment, built with the utmost care and with selected components, is controlled by ELSIST Quality Services. However, if you notice any anomalies, please inform us by calling +39 02-950031 specifying serial number and model of the device, which are printed on the identification plate at the rear side of the UPS. ELSIST Assistance Service is also available to collect requests, comments, suggestions, if any.

In case of failure:

Contact our Customer Service Center at +39 02 95 0031, and verify the UPS malfunction.

If the products returned to NAICON were OPERATING or if they were delivered without our permission or for out-of-warranty products, they will be returned to the customer by charging a cost that will depend on the country where will be shipped.



Naicon

UNIT



Diloc



Elsist



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